

City of North Miami Beach, Florida

PRE-TRAVEL AUTHORIZATION FORM

(FOR DIRECTORS ONLY)

Name:	Michael Jo	seph	Phone:	(305) 948-2986		
Department: Mayor & Commisson				100		
		eans, LA Carby	ne (APEX) 2022	2		
Dates of Trav	/el:07/07	7/2022 to _	07/09/2022			
Account Num	nber(s):	010117-5	11540/405	*		
Estimated Co						
1. Re	egistration:	\$				
2. Ho	otel:	\$				
3. Air	Fare:	\$380.95				
4. Me	eals:	\$185.00				
5. Ca	ar Rental:	\$	···			
6. Mi	leage:	\$	Miles	x \$ rate		
7. Ot	her:	\$	(Explain)			
	Total:	\$910.40	····			
Additional Co	omments:					
-						
		e de la companya de l				
		Ω	1			
Requestor's	Signature	m. W.	Da	ate:		
Finance Dir	ector Signatu	re Mby	D	ate: 7/5/2025		
City Manag	er Signature	1.12	Di Di	ate: 7/6/22		



City of North Miami Beach, Florida



			ıra	vei Expei	nse kepo	rt				
Traveler's Name				Department			Traveler's Vendor Number			
Michael Joseph					100					
Destination				D	eparture Da	te	Return Date			
New Orleans					7/7/2022		7/9/2022			
	14EW OII	Calls			11112022			11312022		
	Day	Thursday	Friday	Saturday	Out Of State					
ITEM	Date	7/7/2022	7/8/2022	7/9/2022	Taxes					TOTAL
Lodging		\$ 127.00	\$ 165.99		\$ 51.46				\$	344.45
Meals Rate			74.00	FC 50					- AND	185.00
Breakfast Lunch	\$17 \$18	55.50	74.00	55.50					\$	105.00
Dinner	\$34								\$	
Registration Fee)								\$	-
Airfare		113.35		267.60					\$	380.95
Taxi/Shuttle						ļ			\$	-
Talla/Parking									\$	
Tolls/Parking									Ť	
Vehicle Rental									\$	
Mileage									\$	-
Other									\$	_
Total		\$ 295.85	\$ 239.99	\$ 323.10	\$ 51.46	\$ -	\$.	- \$ -	\$	910.40
										212.40
Instructions: 1. This form must be come of the come o	ndije bne batalama	nitted after each trin				Gra	nd Total from a	ibove	S CONTRACTOR	910.40
I. IIIIS IUIIII IIIIIGE GO G	Jilipiotou and suon	IIIIOU antii oawi e.p.	,			Less Prior Paye	ments or Advanc	_	9 8 6	
0	· formalish housel	· nee alaim	Include tetals 6	such day and for		Hotel		Hotel name		
Complete each sect	10U 10t MUICH RISACI	expenses are clair	180. INCIUGE IOIAIS II	Of Bach day and for	each line nom.			chk# xxxxxx Prepaid		344.45
3. This form is to be su	pported by paid rec	ceipts for all claims of	except meals.		Per Diem			Chid# xxxxxx		
4. Within ten (10) work	ding days of return,	accounting must be	made on this form,	, properly signed, a	perly signed, and submitted to the Registration			Org name Chk# xxxxxx		
Finance Department. E form.	excess advanced fu	inds shall be returne	ed to the Finance D	epartment with sub	omission of this			rfare		380.95
iom.						Amount Due		· · · · · · · · · · · · · · · · · · ·		
5. Use additional forms as needed. City or Traveler \$ 185.0							185.00			
1tife, the et the			tuelly inco	ad by ma a		t-avalina ova	and in the r	orformance o	£ my	official
I certify that the expenses reported were actually incurred by me as necessary traveling expenses in the performance of my official duties. Any costs paid by another agency have been deducted from this travel claim. This claim is true and correct and conforms to										
the Travel Policy of the City of North Miami Beach										
M. AX/M/ 7/6/22										
Traveler (signat	ures.	- Jakongar Jakona	Date	19	Appro	oved - Dept I	lead (signatu	іге)	Dat	e
For use by Finance Department:										



Airfare

Brewton, Nadia

From:

JetBlue Reservations <jetblueairways@email.jetblue.com>

Sent:

Friday, July 1, 2022 2:10 PM

To:

Brewton, Nadia

Subject:

JetBlue booking confirmation for MICHAEL JOSEPH - BBVCWZ

[EXTERNAL] This email originated from outside the organization.

Do not click links or open attachments unless you recognize the sender and know the content is safe.

Check out the details for your trip on Thu, Jul 07



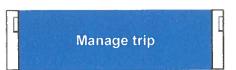
Please note: This is not your boarding pass.

Your JetBlue confirmation code is

BBVCWZ

Change made easy.

Switch or cancel flights, add extras like Even More Space or pets, update your seat assignment, TrueBlue & KTN numbers, and other traveler details—all in one place. Stay safe from fraud—use only jetblue.com or the JetBlue app to switch or cancel your flights.



You can also manage your trips by downloading our free mobile app.

Flights

FLL □

MSY

New Orleans, LA

Date Thu, Jul 07

Departs 9:15pm

Arrives 10:17pm Flight 1423



Terminal: 3

If your booking was made at least 7 days in advance: You may cancel it within 24 hours for a full refund to your original form of payment, without a cancellation fee.

JetBlue Change/Cancel Policy: There is no fee to change (or cancel) Blue, Blue Extra, Blue Plus or Mint fares. Blue Basic fares booked Jun 8 2021 - Aug 24 2021 and after Nov 1 2021 are subject to a change/cancel fee of \$100 for travel wholly within the U.S., Caribbean, Mexico or Central America, or \$200 for all other routes. There are no change/cancel fees for Blue Basic fares booked before Jun 8 2021 or between Aug 25 2021 - Oct 31 2021.

Fare difference may apply and funds may be issued as a JetBlue Travel Bank credit, valid for 12 months on any JetBlue-operated flight. Same-day switches may be made without a fare difference for \$75. Click here for details on our change and cancel policies.

Traveler Details

MICHAEL JOSEPH

Frequent Flier: Add TrueBlue #

Ticket number: 2792197032518

FLL - MSY:

Fare: Blue

Carry-on bags: One (1) carry-on bag and one (1)

personal item included in your fare.

Checked bags: No checked bags included in your fare.

As a reminder, up to two (2) checked bags may be added in advance here. If you need to check more than two bags, these can only be added at the ticket counter on your day of travel, and other baggage restrictions may apply.

Seat: 13A



Get up to 7" more legroom, a fast lane to the TSA checkpoint (select cities), and early boarding—all the better to nab that overhead bin.

Add Even More Space

Payment Details

Visa XXXXXXXXXXX8677

NONREF \$91.86

Taxes & fees \$21.49

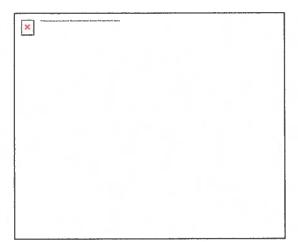
Total: \$113.35

USD

Purchase Date: Jul 1, 2022

Request full receipt

Plan the rest of your trip with Paisly.



Get deals on cars, stays & activities from the crew you love at JetBlue—all while earning TrueBlue points. Plus, helpful humans are standing by to make your trip totally hasslefree

Unlock offers



Bag \$5 in savings.

If you're planning on checking bags, add them now to save time and money.

The fees go up starting 24 hours before departure.

Buy checked bags now !!



Earth-friendlier flights? Done and done.

We're offsetting the CO₂ from the fuel used for your flight—and all our domestic flights—by funding energy efficiency, forestry and renewable energy projects that remove CO₂ from the air.

Learn more

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CUSTOMER CONCERNS

Have a question or concern? Contact us at <u>jetblue.com/contact-us</u>. Or mail us at JetBlue 27-01 Queens Plaza North, Long Island City, NY 11101.

NOTICE OF INCORPORATED TERMS

All travel on JetBlue is subject to JetBlue's Contract of Carriage, the full terms of which are incorporated herein by reference, including but not restricted to: (i) Limits on JetBlue's liability for personal injury or death, and for loss, damage, or delay of goods and baggage, including special rules for fragile and perishable goods; (ii) Claims restrictions, including time periods within which you must file a claim or bring an action against JetBlue; (iii) Rights of JetBlue to change the terms of the Contract of Carriage; (iv) Rules on reservations, check-in, and refusal to carry; (v) JetBlue's rights and limits on its liability for delay or failure to perform service, including schedule changes, substitution of aircraft or alternate air carriers, and rerouting; (iv) Non-refundability of reservations. International travel may also be subject to JetBlue's International Passenger Rules Tariffs on file with the U.S. Department of Transportation and, where applicable, the Montreal Convention or the Warsaw Convention and its amendments and special contracts. The full text of the Contract of Carriage is available for inspection at www.jetblue.com and all airport customer service counters. Tariffs may also be inspected at all airport customer service counters. You have the right to receive a copy of the Contract of Carriage and tariffs by mail upon request.

EMPLOYEE ASSAULT PREVENTION AND RESPONSE

It is a violation of federal law to assault an airport, air carrier, or federal employee within the airport. Any customer who physically or verbally assaults a JetBlue crewmember or business partner while conducting their duties within the airport will be referred to law enforcement.

NOTICE OF INCREASED GOVERNMENT TAX OR FEE

JetBlue reserves the right to collect additional payment after a fare has been paid in full and tickets issued for any additional government taxes or fees assessed or imposed.

CARRY-ON BAGGAGE RULES

All travelers may board with one (1) small personal item, such as a purse, briefcase, laptop computer case, small backpack, or a small camera, which must fit completely under the seat in front of you. For bookings made 2/25/21 (12:00am ET) or later for travel 7/20/21 or later: Travelers (except those on a Blue Basic fare) are permitted one (1) carry-on item that must be placed in the overhead bin and not exceed external dimensions of 22in x 14in x 9in. A carry-on bag is not permitted with a Blue Basic booking, except for Mosaic members, those booking an Even More® Space seat, on all legs if connecting, unaccompanied minors and active military. Overhead bin space for one carry-on bag per traveler is guaranteed on domestic flights within the U.S. on a Blue, Blue Extra and Mint fare—or you

^{*}Based on avg. fleet-wide seat pitch of U.S. airlines.

get a \$25 Travel Bank credit. Please visit www.jetblue.com/bags for additional info and exceptions. On any given flight, JetBlue reserves the right to further restrict the number of carry-on items as circumstances may require.

CHECKED BAGGAGE ALLOWANCE/FEES

For Blue / Blue Basic / Blue Extra fares, the first checked bag fee is \$35 and the second checked bag fee is \$45. For Blue Plus fares, one checked bag is included and the second checked bag fee is \$45. For Mint fares, two checked bags are included. For TrueBlue Mosaic members: two checked bags are included. For JetBlue Plus cardmembers, one checked bag is included and the second checked bag fee is \$45. You can add up to 2 checked bags in advance (more than 24 hours before departure) and save \$5 on each bag fee. For all fares, the fee for the third (or more) checked bag is \$150 and only available at the airport. All bags are subject to size/weight restrictions. Other fees apply for oversized or overweight baggage. See www.jetblue.com/bags. Excess baggage rules and size/weight restrictions may vary depending on load availability and country restrictions. See www.jetblue.com/bags for more information. Travel on our partner airlines (excluding Cape Air*) — Baggage rules and fees vary by partner airline and destination. JetBlue will follow our partner airlines' fees when customers are traveling on an itinerary including one of our partner airlines. See http://www.jetblue.com/partners for more information.

*For itineraries with a connection only to/from Cape Air, JetBlue's standard fees apply.

CHECK-IN TIMES

For domestic travel, customers traveling with checked baggage must obtain a boarding pass and check their baggage no less than forty (40) minutes prior to scheduled departure and be onboard the aircraft no less than fifteen (15) minutes prior to the scheduled or posted departure time. Customers traveling without checked baggage must obtain a boarding pass no less than thirty (30) minutes prior to scheduled departure and be onboard the aircraft no less than fifteen (15) minutes prior to scheduled or posted departure time. For international travel, all customers must obtain a boarding pass and check their baggage no less than sixty (60) minutes prior to scheduled departure and be onboard the aircraft no less than fifteen (15) minutes prior to the scheduled or posted departure time.

DOCUMENTATION REQUIREMENTS

For domestic travel, customers over the age of 18 must present government-issued photo identification that includes a tamper resistant feature, name, date of birth, gender, and expiration date. Documents required for international travel vary according to country of travel, citizenship, residency, age, length of stay, purpose of visit, etc., and customers should contact the embassy or consulate in their destination country for all documentation requirements, including proof of return or onward travel. It is your responsibility to ensure you have the required documentation for travel. JetBlue reserves the right to deny boarding to anyone without proper documentation and is not responsible for any failure by you to have the required documentation for entry into a foreign country or return into the United States.

ADVICE TO DOMESTIC CUSTOMERS ON CARRIER LIABILITY

For travel entirely within the U.S., JetBlue's liability for loss, damage or delay in delivery of baggage is limited to \$3,800 per ticketed passenger unless a higher value is declared in advance and additional charges are paid. JetBlue assumes no responsibility for fragile, unsuitably packaged, irreplaceable, essential, or perishable items. Please refer to JetBlue's Contract of Carriage for additional information.

ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments, may apply to the entire journey, including any portion thereof within a country. For such passengers, the treaty, including special contracts of carriage embodied in applicable tariffs, governs and may limit the liability of JetBlue in respect of death or injury to passengers, and for destruction or loss of, or damage to, baggage, and for delay of passengers and baggage. If your journey also involves carriage by other airlines, you should contact them for information on their limits of liability. Please refer to JetBlue's Contract of Carriage for additional information, including the limits of liability for services provided in the European Union.

NOTICE OF OVERBOOKING OF FLIGHTS

While JetBlue does not intentionally overbook its flights, there is still a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, JetBlue will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with JetBlue's check-in deadlines, persons denied boarding involuntarily are entitled to compensation. Please refer to JetBlue's Contract of Carriage for the complete rules for the payment of compensation and JetBlue's boarding priorities. Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.

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Michael Joseph <michaeljosephpa@gmail.com>

Your trip confirmation (MSY - MIA)

American Airlines <no-reply@info.email.aa.com> To: michaeljosephpa@gmail.com

Mon, Jul 4, 2022 at 1:41 PM





Issued: July 1, 2022



Your trip confirmation and receipt

Record Locator: XMYMKK

You can check in via the American app 24 hours before your flight and get your mobile boarding pass. Get the app and save time at the airport.

Manage your trip

Saturday, July 9, 2022

MSY

MIA

Seat:

3A

 $10:40 \text{ AM} \rightarrow 1:57 \text{ PM}$

Class: Business (I) Meals:

New Orleans

Miami

AA 3319

Operated by Envoy Air as American Eagle

Earn 10,000 bonus miles

Plus \$50 back and no annual fee. Terms Apply.

Learn more



Your purchase

MICHAEL JOSEPH

Join the AAdvantage® Program

New ticket \$386.60

Ticket #: 0012439991153

[\$346.05 + Taxes and fees \$40.55]

Total \$386.60

Total cost (all passengers) \$386.60

Your payment

Ticket Exchange MICHAEL J. \$267.60
Credit Card (AmericanExpress ending 1007) \$119.00

Total paid \$386.60

Bag information

Checked bags

Airport

1st bag

2nd bag

No charge

No charge

Maximum dimensions: 62 inches or 158 centimeters calculated as (length + width + height)

Maximum weight: 70 pounds or 32 kilograms

Bag fees apply at each Check-in location. Additional allowances and/or discounts may apply. Bag and optional fees

If your flight is operated by a partner airline, see the other airline's website for carry-on and checked bag policies.

*Online payment available beginning 24 hours (and up to 4 hours) before departure.

Carry-on bags

1st carry-on: Includes purse, briefcase, laptop bag, or similar item that must fit under the seat in front of you.

2nd carry-on: Maximum dimensions not to exceed: 22" long x 14" wide x 9" tall (56 x 35 x 23 cm).









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Additional Services are subject to credit card approval at time of ticketing. Additional Services may appear on multiple accompanied documents as a matter of reference.

If you have purchased a NON-REFUNDABLE fare, the itinerary must be canceled before the ticketed departure time of the first unused coupon or the ticket has NO VALUE. If the fare allows changes, a fee may be assessed for changes and restrictions may apply.

You have up to 24 hours from the time of ticket purchase to receive a full refund if you booked at least 2 days before departure. You must log in on aa.com or Contact Reservations to cancel. Once cancelled, your refund will be processed automatically.Refunds.

Some American Airlines check-in counters do not accept cash as a form of payment. For more information, visit our Airport Information page.

The policy for traveling with Emotional Support and Service animals has changed. Visit Traveling with Service Animals for more information.



Some everyday products, like e-cigarettes and aerosol spray starch, can be dangerous when transported on the aircraft in carry-on and/or checked baggage. Changes in temperature or pressure can cause some items to leak, generate toxic fumes or start a fire. Carriage of prohibited items may result in fines or in certain cases imprisonment. Please ensure there are no forbidden hazardous materials in your baggage like:

Some Lithium batteries (e.g. spares in checked baggage, batteries over a certain size), Explosives / Fireworks, Strike anywhere matches/ Lighter fluid, Compressed gases / Aerosols Oxygen bottles/ Liquid oxygen, Flammable liquids, Pesticides/ Poison, Corrosive material.

There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage, spare lithium batteries for most consumer electronic devices in carry-on baggage, and certain smoking materials carried on your person.

Certain items are required to be carried with you onboard the aircraft. For example, spare lithium batteries for portable electronic devices, cigarette lighters and e-cigarettes must be removed from checked or gate-checked baggage and carried onboard the aircraft. However, e-cigarettes may not be used on-board the aircraft.

Traveling with medical oxygen, liquid oxygen, mobility aids and other assistive devices may require airline pre-approval or be restricted from carriage entirely. Passengers requiring these items should contact the airline operator for information on use of such devices.

To change your reservation, please call 1-800-433-7300 and refer to your record locator.

NOTICE OF INCORPORATED TERMS OF CONTRACT

Air Transportation, whether it is domestic or international (including domestic portions of international journeys), is subject to the individual terms of the transporting air carriers, which are herein incorporated by reference and made part of the contract of carriage. Other carriers on which you may be ticketed may have different conditions of carriage. International air transportation, including the carrier's liability, may also be governed by applicable tariffs on file with the U.S. and other governments and by the Warsaw Convention, as amended, or by the Montreal Convention. Incorporated terms may include, but are not restricted to: 1. Rules and limits on liability for personal injury or death, 2. Rules and limits on liability for baggage, including fragile or perishable goods, and availability of excess valuation charges, 3. Claim restrictions, including time periods in which passengers must file a claim or bring an action against the air carrier, 4. Rights on the air carrier to change terms of the contract, 5. Rules on reconfirmation of reservations, check-in times and refusal to carry, 6. Rights of the air carrier and limits on liability for delay or failure to perform service, including schedule changes, substitution of alternate air carriers or aircraft and rerouting.

You can obtain additional information on items 1 through 6 above at any U.S. location where the transporting air carrier's tickets are sold. You have the right to inspect the full text of each transporting air carrier's terms at its airport and city ticket offices. You also have the right, upon request, to receive

(free of charge) the full text of the applicable terms incorporated by reference from each of the transporting air carriers. Information on ordering the full text of each air carrier's terms is available at any U.S. location where the air carrier's tickets are sold or you can click on the Conditions of Carriage link below.

Air transportation on American Airlines and the American Eagle carriers® is subject to American's conditions of carriage.

For more on Canada passenger protection regulations visit aa.com/CanadaPassengers.

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7/5/2022, 1:35 Pl



Hotel Confirmation Tax Exemption

Brewton, Nadia

From:

Hilton Hotels & Resorts Confirmed <noreply@h4.hilton.com>

Sent:

Tuesday, July 5, 2022 12:13 PM

To:

Brewton, Nadia

Subject:

Your Jul-07-2022 Confirmation #3274639480

[EXTERNAL] This email originated from outside the organization.

Do not click links or open attachments unless you recognize the sender and know the content is safe.



Hi Micheael
O Points / Member

See you soon, Micheael Joseph

Your reservation for Jul-07-2022 has been confirmed.

Confirmation #3274639480



Hilton New Orleans/St. Charles Avenue





7 THU

Check In: 3:00 PM

2 Nights

9 SAT

Check Out: 11:00 AM

(i)

Due to the current travel environment, hotel amenities and services may be limited. Visit the <u>Hilton New Orleans/St. Charles Avenue</u> hotel website for property policies and updates. Please check with regional health and government authorities about the evolving health and safety requirements that may be in place at the location of your stay. <u>Learn more</u>→

Your Room Information

Guest Name:

Guests:

Rooms:

Room Plan:

Micheael Joseph

1 Adult

1

1 KING BED



MICHEAEL JOSEPH

Upgrade your room for only \$25 more a night.

UPGRADE >

Your Rate Information

HONORS DISCOUNT

Rate per night

 Jul-07-2022 - Jul-08-2022
 127.00 USD

 Jul-08-2022 - Jul-09-2022
 165.99 USD

Total for Stay per Room Rate 292.99 USD

Taxes 51.46 USD

Total price for Stay 344.45 USD



Modify Your Reservation >

What To Expect When You Arrive



Clean & Ready for You

We are creating an even cleaner stay for y from your guest room to public areas to for beverage. Learn more→



Upon Request Housekeeping

Whether that means calling the front desk to get your room cleaned or keeping your room to yourself, control over your stay is up to you. Read other changes→



A Safer Stay

We ask that you follow all local guidelines and laws with respect to practicing social distancing and wearing a mask in public areas. Please check with regional health and government authorities about specific policies that may be in place at the location of your stay.

Learn more→

Plan Ahead With These Tips:



USE THE HILTON HONORS APP

Get Contactless Arrival

With the Hilton Honors app, you can skip the front desk, go straight to your selected room, and unlock your door - with just your phone.

Learn More

FLEXIBLE CANCELLATION OPTIONS

All hotels offer flexible options

View your reservation's change and cancellation options.

Learn More





Your Stay Benefits



Your On Site Amenities



Explore Dining



(*) Explore Neighborhood

Rate Rules and Cancellation Policy

- There is a credit card required for this reservation.
- Cancellations were required by 11:59 p.m. on Jul-04-2022 local hotel time.

- If you cancel for any reason, attempt to modify this reservation, or do not arrive on your specified check-in date, your payment is non-refundable.
- When you check in, a hold may be placed on your card for the full anticipated amount to be owed to the hotel, including estimated incidentals, through your date of check-out. Any such hold may not be released for 72 hours from the date of check-out or longer at the discretion of your card issuer.
- If the slider is used to select a Points and Money combination, that selection is final once your stay is booked.

Comments & Requests | Additional Information



We are a smoke-free hotel

Tax

14.00% Per Room Per Night2.20% Per Room Per Night2.00 Per Room Per Night

Valet Parking: 50.00 USD daily







CONRAD

canopy









APESTRY



TEMPO

MOTTO

Hilton





HOMEWOOD SUITES



Hilton



Please do not reply to this email, as mail sent to this address cannot be answered. If you have questions please visit our <u>Customer Support</u> page and select the applicable contact method.

Disclaimer: Room interior varies by hotel and the room booked may differ from room shown in this email.

*Standard Wi-Fi is free for Hilton Honors members. Premium, if available, has a fee (except for Diamond members). Wi-Fi access is not free in meeting

spaces or at properties with a resort charge.
** Service of alcoholic beverages is subject to state and local laws. Must be of legal drinking age. Hilton Requests Upon Arrival(TM) items are subject to availability.

† Visit Hilton.com/guarantee to learn more about our Best Price Guarantee.

Using a debit/credit card to check in? A hold may be placed on your card account for the full anticipated amount to be owed to the hotel, including estimated incidentals, through date of check-out. Holds may not be released for 72 hours from date of check-out or longer at the discretion of your card issuer. Click here if you need to modify or cancel your reservation.

Any change to your arrival or departure date or room type is subject to hotel availability and may result in a possible rate change or additional fee. Changes also may not be possible at a later date.

This message and any attachments may contain confidential information. If it has been sent to you in error or if you have questions regarding your reservation, please contact Hilton Reservations and Customer Care by phone or chat with us. You can also visit our support center for additional questions

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R03_B02_NMK_OTR_V33_MULTIBR_H03_EN

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Program Agenda



City of North Miami Beach, Florida

Office of the City Manager

TO:

The Honorable Mayor and Commission

FROM:

Arthur H. Sorey, III, City Manager

CC:

Kemarr L. Brown, Assistant City Manager Gedel Merzius, Assistant City Manager

DATE:

June 28, 2022

SUBJECT:

APEX CALL MANAGEMENT SOFTWARE

This memorandum is intended to advise the Mayor & Commission that members of the City and Police Administration will be visiting New Orleans, LA on Friday, July 8,2022, for an onsite demonstration of a new all-in-one emergency call management solution, APEX.

Considering the potential financial investment to the City, Carbyne (APEX) has extended an invitation to the City and Police Administration to see the solution in action in New Orleans, one of the largest 911 centers in the US. By way of this memo, we would like to extend an invitation to any elected official who is interested in attending this site visit as well. Please provide your availability to travel with the City and Police Administration by July 1, 2022, if interested. You may provide your availability to Ashley Francois, Ashley.francois@citynmb.com.

APEX in the marketplace is referred to as a mission critical contact center platform. Its leverages the latest technology (location, text, screenshare, etc.) that emergency operators need to effectively perform their daily duties. Equally as important to the use of the latest communication methods is the solutions' ability to centralize inbound and outbound information.

Following the visit, an updated memorandum will be provided to Mayor and Commission regarding the feasibility of this solution replacing our current call center.

As always, we remain available should you have any questions or concerns.

Brewton, Nadia

From:

François, Ashley

Sent:

Tuesday, July 5, 2022 4:20 PM

To:

Brewton.Nadia

Subject:

Fwd: APEX Call Management Software

Attachments:

APEX New Orleans Visit (002).doc

Follow Up Flag:

Flag for follow up

Flag Status:

Flagged



Ashley Francois |

Executive Assistant
City of North Miami Beach
Office of the City Manager
T (305) 947-7581, ext. 2123

17011 NE 19th Avenue, North Miami Beach, FL 33162

www.citynmb.com | City NMB on Social Media:



Begin forwarded message:

From: "Francois, Ashley" < Ashley. Francois@citynmb.com>

Date: June 28, 2022 at 8:31:07 PM EDT

To: Commission All External < Commission All@citynmb.com>

Cc: "Sorey, Arthur" < Arthur. Sorey@citynmb.com >, "Brown, Kemarr" < Kemarr. Brown@citynmb.com >,

"Merzius, Gedel" < Gedel. Merzius@citynmb.com>, "Medranda, Francisco"

<Francisco.Medranda@citynmb.com>

Subject: APEX Call Management Software

Good evening Mayor and Commission,

Please find the attached memo regarding a visit to the APEX facility.

Kind regards,



Ashley Francois

Executive Assistant
City of North Miami Beach
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Directions & Per Diem Check



FY 2022 Per Diem Rates for ZIP 70130

Meals & Incidentals (M&IE) Breakdown

Primary Destination	County	M&IE Total	Continental Breakfast/Breakfast	Lunch	Dinner	Incidental Expenses	First & LastDay of Travel
New Orleans	Orleans / Jefferson Parishes	\$74	\$17	\$18	\$34	\$5	\$55.50